



भारत सरकार GOVERNMENT OF INDIA
वित्त मंत्रालय MINISTRY OF FINANCE
राजस्व विभाग DEPARTMENT OF REVENUE
केन्द्रीय अप्रत्यक्ष कर और सीमा शुल्क बोर्ड
CENTRAL BOARD OF INDIRECT TAXES AND CUSTOMS
प्रधान आयुक्त का कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER
केन्द्रीय कर एवं केन्द्रीय उत्पाद शुल्क
CENTRAL TAX & CENTRAL EXCISE
केन्द्रीय राजस्व भवन, CENTRAL REVENUE BUILDING
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Date: 04.02.2019

ESTABLISHMENT CIRCULAR NO. 2/2019

Attention is invited to the following letter received from the Chairman, CBIC, New Delhi:

Sl. No.	Letter No. and date	Subject
1.	D.O. No.01/CH(IC)/2019 dated 01.01.2019	Weekly meeting with officers and staff

Copy of the mentioned letter may be downloaded from the website of Kochi commissionerate-www.cenexcisekochi.gov.in. It is requested to take note of the contents of the above letter for the implementation in letter and spirit.


[Suresh Babu P G]
Assistant Commissioner [P&V]

To

1. The DC/AC of divisions under Kochi commissionerate.
2. All Section Heads in Headquarters Kochi.
- ✓ 3. The Superintendent (EDP) for uploading in website.
4. Notice Board, Hqrs Kochi.
5. Notice Board, Central Excise Bhavan, Kathrikadavu.

Copy to:

1. The Deputy Commissioner (CCO), Hqrs Kochi for information.



प्रणव कु० दास
अध्यक्ष

Pranab K. Das
Chairman

D. O. No. 01/CH(IC)/2019

Dear Colleagues,

URGENT
Alok'sum
07.01.2018
① ADc/IC/Supdt (GST)(AN)
② ADc/IC/Supdt (CUS)

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सत्यमेव जयते

I wish all officers and staff of Central Board of Indirect Taxes and Customs, a very happy and prosperous new year. It gives me immense pleasure to assume charge of Chairman of Central Board of Indirect Taxes and Customs. I would like to carry forward the excellent work carried out by my predecessors.

I take this opportunity to congratulate all officers who have been promoted today. I thank my predecessor, Shri S Ramesh for providing a very able leadership in all spheres of working of this department. It was his tireless effort and pursuit, along with our colleagues in Administration wing in CBIC and DGHRD, that so many officers of our department have received a New Year gift in the form of promotion.

On this first day of the new year and the first day of my new assignment, I would like to share some of my thoughts with you. I also wish to continue **communication** with you through this weekly newsletter and continuing a step further in this direction, I propose to fix a scheduled time in a week so that the officers and staff of all ranks can meet me with their issues and suggestions. Similarly, I appeal to all senior officers to start this practice in their jurisdictions to meet their subordinates for resolving their issues. I also request the head of offices in the field formations to open channels of communication, if not in place, to interact with all the stakeholders so that issues, if any, are resolved in quick manner.

You are aware that the emphasis of the government is on ease of doing business and to facilitate licit trade across borders. A lot has been achieved in this direction in the recent times resulting in quantum leap in our ranking released by the World Bank. However, we cannot afford to be complacent. We have to make relentless efforts in this direction to further improve our ranking. This can be achieved by further breaking the shackles of 'client and patron relationship' and by adopting the path of **collaboration** with the stakeholders. Trust based transactions with the stakeholders have to be carried out. The future reforms would focus on revamping manifest regulations and increasing the scope of pre-arrival processing, full implementation of Trade Facilitation Agreement, conducting time release studies in all ports, expanding the scope of SWIFT Customs Single Window by uploading of Licenses/Permits/Certificates/Other Authorizations (LPCOs) by PGAs (Partner Government Agencies) on e-SANCHIT, exploring the option of faceless assessment, automated machine release for low risk consignments, replicating Direct Port Delivery and Direct Port Entry in all ports and integration of ICEGATE with Port Community Systems. We also need to focus on further simplification of GST business processes.

In trust-based environment, it is also incumbent that compliance is in accordance with the extant laws. For better compliance, emphasis would be on **capacity building**. I wish to ensure

availability of best in-class IT infrastructure and making provision for analytical reports and catering to the data requirements, across all CBIC locations for all its business applications the by enabling qualitatively enhanced service delivery to bonafide taxpayers and intensified anti-evasion action against tax evaders. I would also lay emphasis on building the capability of the officers through renewed effort on training and international exposure to best practices.

Cadre management would continue to be my topmost priority and effort would be to meet the genuine aspirations of the officers and staff in terms of promotional avenues and office as well as housing infrastructures. Priority would also be given to complete pending vigilance enquiries in a fair manner. I urge the officers to work with absolute integrity and honesty. An enabled and enlightened cadre with strong character with a resolve for selfless service is a must for the organisation to move forward.

To achieve these goals. I look forward to continued support and co-operation. Let us build a more robust and stronger CBIC with steadfast resolve and spirit of selfless service.

With warm regards,

Yours sincerely



(Pranab Kumar Das)

To,

All Officers and Staff of the Central Board of Indirect Taxes and Customs.